

Rules & Code of Conduct

- ❖ Participation in ANNA-EU events is organized within a non-commercial, non-contractual framework. ANNA-EU is a non-profit organization operating on a voluntary basis and does not act as a purchaser, contractor, or service provider. Therefore, participation in the event does not constitute a commercial agreement or service contract. Each exhibitor and participant acts under their own responsibility for their activities, materials, personnel, and compliance with applicable laws.
- ❖ ANNA-EU shall not be held liable for any direct or indirect damages, losses, or claims arising from participation in the event, except in cases of proven gross negligence or willful misconduct. Each exhibitor is solely responsible for its staff, materials, and equipment, for compliance with applicable laws and regulations as well as for its own insurance coverage, if deemed necessary.
- ❖ ANNA-EU Exhibitors and/or the ANNA-EU Executive reserves the right to deny any company or person access to the ANNA-EU Conference based upon past due invoices with previous ANNA Conferences in the USA or EU locations. This policy includes the right to deny participation based on any past conduct by a person or company that is considered unacceptable by the ANNA-EU Executive or ANNA-EU Exhibitors Group.
- ❖ For any ANNA Conference dates published for a given event, no person or company can organize any event during the dates published. Events include: hospitality suites, organized dinners that involve more than 6 Producers, organized extracurricular activities that involve more than 6 Producers. If there is any organized event being considered outside of the ANNA-EU Conference agenda, these events need to be approved by the ANNA-EU Exhibitors Group.
- ❖ Refund Policy: no refunds will be granted.
- ❖ Only exhibitor staff that has paid registration and associated fees will be allowed in the conference hall, exhibit areas. Any unpaid exhibitors will be asked to vacate the Conference/Meeting areas.
- ❖ The ANNA-EU staff will assist where possible for the return shipping of booth materials but all the cost is the responsibility of the exhibitor company.
- ❖ During technical meetings times, all cell phones will be turned off or on silent in the conference rooms or in and around adjoining exhibit areas.
- ❖ During technical meetings times, there will be no private conversations in the conference rooms or in and around adjoining exhibit areas.
- ❖ During technical meetings times, there will be no product presentations in the conference rooms or in and around adjoining exhibit areas.
- ❖ Exhibitors are to treat other exhibitors with the respect they would expect.

By participating in the event, exhibitors acknowledge and accept this framework